

## Helping Hands Committee

The Helping Hands Committee has evolved from an initiative aimed at reaching out and supporting Rotarians during a time of quarantine due to the Covid-19 virus pandemic, to being part of the Membership Committee with the purpose of reaching out annually to each member. The intention is to connect with each member and let them know that the Rotary of Edina cares by inquiring how things are going for them as a member, as well as personally and professionally, and identifying any needs or concerns they have. We want to help our members whenever possible. The intended outcome is to retain our members and contribute to a caring, helpful environment within the club.

### Role of Helping Hands Members/Suggestions Check-in ♦ Connect ♦ Care ♦ Support

- 1) Reach out to a member and learn the best way for you to connect with them – phone, zoom, in-person.
- 2) This is a time for patience and adaptability. Allow adequate time to check-in and see how they're doing and identify any concerns or needs they have. Listen empathetically, help the person feel heard and cared about. They may need extra time to talk if they are struggling personally or professionally.
- 3) Following are suggested questions to ask:
  - How are you doing?
    - How are things going in your life?
    - How is your business?
    - How is your family?
    - Is there anything that you need that we can help you with?
  - How is it going for you as a member of the Rotary Club of Edina?
    - How engaged/connected are you feeling as a member of the Rotary Club of Edina?
    - What do you like about being a member?
    - Is there anything you need to get the most out of your membership? What would be helpful?
    - What suggestions do you have to improve our club?
- 4) If a need surfaces that you believe we should try to address, or if you have questions or concerns regarding a specific need, contact Jean Morrison at 612-804-2409 or [jean@jeanmorrisonhr.com](mailto:jean@jeanmorrisonhr.com). Jean will be in contact with the Membership Chair and Club President to determine how to address concerns and what help is possible.
- 5) Complete the "Member Check-in" form and email to Jean Morrison at [jean@jeanmorrisonhr.com](mailto:jean@jeanmorrisonhr.com).